

From: McArthur, Wesley <Wesley.McArthur@southwark.gov.uk>
Sent: Friday, October 20, 2023 12:00 AM
To: Regen, Licensing <Licensing.Regen@southwark.gov.uk>
Subject: Axis 881175

Dear Licensing,

Please find attached my representation regarding the above application.

Regards,

Wesley McArthur

Principal Enforcement Officer - Licensing Unit
London Borough of Southwark

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To: Licensing Unit	From: Wesley McArthur wesley.mcarthur@southwark.gov.uk 020 7525 5779 (on behalf of the Licensing Unit in its role as a responsible authority)	Date: 19 August 2023
Subject:	Representation	
Act:	The Licensing Act 2003 (the Act)	
Premises:	The Axis, 141 Ormside Street, London, SE15 1TF	
Ref':	880642	

We object to the grant of an application to vary a premises licence, submitted by The Axis Bermondsey Limited under The Licensing Act 2003 (the Act), in respect of the premises known as The Axis, 141 Ormside Street, London, SE15 1TF.

1. The extant licence –

The extant premises licence (licence number 879939) allows for licensable activities and opening hours as follows –

The sale of alcohol to be consumed on the premises:

Monday - Sunday: 11:00 – 23:00

The opening hours of the premises are:

Monday - Sunday: 11:00 – 23:00

On application for premises licence number 879939 the premises were described as follows (verbatim):

- *“The premises has three distinct internal areas and one outside area at the front of the building between the public highway and the façade. This is currently used as an impromptu smoking area.*

There are ten music studios at the rear of the building on the ground floor, accessed by a wide communal corridor.

The front of the building is split across two levels with a small ground floor venue and a first floor lounge space.”

A copy of licence 879939 is attached as appendix A.

2. The variation application –

The purpose of the variation is described in the application as follows (verbatim) –

- *“The premises has three distinct internal areas and one outside area at the front of the building between the public highway and the facade. This is currently used as an impromptu smoking area.*

There are ten music studios at the rear of the building on the ground floor, accessed by a wide communal corridor.

The front of the building is split across two levels with a small ground floor venue and a first floor lounge space.

Our current licence runs from 11:00-23:00. We have run a number of successful events since December 2022 some extending into the next day, requiring application of late night licences.

There have been no issues with the events and closing varies between 23:00 and 03:00.

We are currently at the maximum of our late night applications and since the events this year have been successful we would like to extend the licensing hours.

We would like to point out that we only open based on events.”

The application seeks to add the provision of regulated entertainment to the premises licence as follows –

Live music, recorded music and anything similar to live music, recorded music or performances of dance:

Sunday – Wednesday: 11:00 – 01:00
Thursday – Saturday: 11:00 – 04:00

The supply of alcohol for consumption on the premises:

Sunday – Wednesday: 11:00 – 01:00
Thursday – Saturday: 11:00 – 04:00

Opening hours:

Sunday – Wednesday: 11:00 – 01:00
Thursday – Saturday: 11:00 – 04:00

All existing conditions are to remain as is.

2. The Locale

The premises are located towards the north of Ormside Street, in an industrial area that house many warehouses, commercial concerns and industrial units. The industrial area has high density housing estates to the north and south, however the premises is not located in close proximity to these estates. It should be noted that the area is being redeveloped and that new residential units are being built, or have planning permission to be built, in the locale. There are many office premises in the locale and some licensed premises. A map of the local area is attached as appendix 2. Photographs showing the premises and its immediate surroundings (including residential dwellings adjacent to, and in close proximity to, the premises) are attached as appendix 3.

4. Our objection

According to sections 6 & 7 of this council's statement of licensing policy 2021 – 2026 (the SoLP), the premises fall within a residential area.

A copy of the SoLP is available via:

[Licensing and Gambling Act policy - Southwark Council](#)

The following closing times are recommended in our SoLP in respect of the type of licensed premises located residential areas as follows –

Public houses, wine bars or other drinking establishments and bars in other types of premises:

Monday – Sunday: 23:00

Event premises/ spaces where sale of alcohol is included in, and ancillary to, range of activities including meals:

Monday – Sunday: 23:00

Night clubs (with 'sui generis' planning classification):

Not considered appropriate

Our objection relates to the promotion of all the licensing objectives.

The proposed operation of the premises represents a significant change in style of operation of the premises. The application seeks to change the operation of the premises from a studio complex to a late night music venue.

It must be made clear that there is no prohibition on the style of operation regarding a premises from being changed, however late night venues have high risk factors regarding the potential for giving rise to nuisance and crime and disorder.

Even when late night venues are operated to high standards, and in compliance with the premises licences issued in respect of them at the premises itself, they attract crime, disorder, anti-social behavior and nuisance to the areas where they are located in. Even if the applicant is able to operate the premises well under the proposed variation, they will not be able to avoid these problems being caused in the locale. We do note, however that the premises are not in very close proximity to residential dwellings.

The proposed operating hours applied for far exceed those recommended in this council's Statement of Licensing Policy for licensed premises in residential areas. The Statement of Licensing Policy was ratified by councilors at full licensing committee and therefore we say the licensing sub-committee must consider this application in regards to operating hours that exceed those recommend in the Statement of Licensing Policy.

We **do not object** to the addition of regulated entertainment to the existing premises licence, within the hours suggested in the Statement of Licensing Policy.

As the application seeks such a significant change in the style of operation of the premises we recommend that certain existing licence conditions be amended so that they are suitable

in respect of the proposed operation of the premises –

Conditions 342 – 344 to be replaced by the following:

- That a minimum of **2 (two)** SIA registered door supervisors will be employed at the premises at all times when music events take place at the premises or after 22:00 hours when the premises will be open after midnight. They will be employed to control entry to the premises, to deal with the searching / scanning of customers, to deal with any anti-social or disorderly behaviour at the premises, to de-escalate confrontations, to assist with emergency escape from the premises, to deal with the ejection of people from the premises, to assist management in liaising with the police regarding instances of crime and to assist with ensuring that the premises' dispersal policy is adhered to. When deployed, they shall remain at the premises until all patrons have vacated the premises and until at least 30 minutes after the premises close. The door supervisors shall be easily identifiable.
- That when SIA security staff are deployed at the premises they shall be supplied with, and shall use, metal detectors (either metal detection arches or hand held metal detectors) to search all customer entries or re-entries to the premises. Prior to the premises opening the metal detectors shall be checked to ensure that they are in full working order. A log of such checks shall be kept at the premises and shall include the name of the person who undertook the check, the outcome of the check, and the time and date of the check. The log shall be made immediately available to responsible authority officer on request.
- That all SIA registered door supervisors and the duty manager working, shall be supplied with, shall be trained in the use of, and shall use at all times the premises are in operation, 2-way radios ('walkie-talkies') to aid in the safe operation of the premises.

Condition 345 be replaced with the following:

- That an incident log shall be kept at the premises to record details of any of the following occurrences at the premises:
 - I. Instances of anti-social or disorderly behaviour
 - II. Calls to the police or other emergency services
 - III. Any complaints received
 - IV. Ejections of people from the premises
 - V. Visits to the premises by the local authority or emergency services
 - VI. Any malfunction in respect of the CCTV system
 - VII. All crimes reported by customers, or observed by staff
 - VIII. Any other relevant incidents

The incident log shall record the time, date, location in the premises and description of each incident, details of any action taken in respect of the incident and the printed name of the person reporting the incident and. The incident log shall be available / be accessible at the premises at all times that the premises are in use, and shall be made immediately available to responsible authority officers on request. Details of incidents shall be recorded contemporaneously. If the incident log is a paper hardcopy then the signature of the person reporting the incident in the log shall also be included. All relevant staff employed at the premises shall be trained in the use of the incident log. Details of such training, including the printed name(s) of the trainee(s) and the date(s) that the training was given, shall be recorded in the staff training logs at the premises.

Condition 354 be replaced with the following:

- That an entry policy will be devised and maintained at the premises. A copy of the entry policy shall be kept at the premises with the premises licence and shall be made immediately available for inspection to council and / or police officers on request. The entry policy shall cover (but not necessarily be limited to):
 - I. Safe customer entry to the premises,
 - II. If / when applicable searching / scanning of attendees,
 - III. The barring of customer entry to the premises for any reason,
 - IV. Restricted items (e.g. weapons / drugs or any other items restricted by the licensee),
 - V. Pre-opening safety checks of the premises,
 - VI. Dealing with overcrowding and / or crowd surges
 - VII. Dealing with suspect packages

All relevant staff shall be trained in the implementation of the latest version of the entry policy and details of such training shall be recorded in the staff training logs at the premises.

Condition 367 be replaced with the following:

- That a dispersal policy to assist with patrons leaving the premises in an orderly and safe manner shall be devised and maintained regarding the premises. A copy of the dispersal policy shall be accessible at the premises at all times that the premises are in operation. The policy should include (but not necessarily be limited to) the following:
 - i. Details as to how customer / staff egress at the premises shall be managed to minimise causing nuisance.
 - ii. Details of public transport in the vicinity and how customers will be advised in respect of it.
 - iii. Details of the management of taxis to and from the premises.
 - iv. Details of the management of any 'winding down' period at the premises.
 - v. Details of the use of security and stewarding in respect of managing customer dispersal from the premises.
 - vi. Details of any cloakroom facility at the premises and how it is managed.
 - vii. Details of road safety in respect of customers leaving the premises.
 - viii. Details of the management of ejections from the premises.
 - VIII. Details as to how any physical altercations at the premises are to be managed
 - IX. Details of how refuse / waste in the local vicinity arising through the operation of the premises will be cleared up (e.g. flyer clean up, post event clean up).

All relevant staff employed at the premises shall be trained in the latest version of the dispersal policy. Details of such training, including the printed name(s) of the trainee(s) and the date(s) that the training was given, shall be recorded in the staff training logs at the premises. If the dispersal policy is a paper document then the signature of the trainees shall also be included. The dispersal policy shall be made immediately available to responsible authority officers on request.

Condition 368 be replaced with the following:

- That any 3rd parties / members of the public using the premises for a promoted or private event must complete a venue hire agreement with the premises licence holder. The venue hire agreement shall include the full name and address of the hirer, copy of valid photo identification of the hirer (kept on file in accordance with data protection

requirements), the hirer's signature and the date that the venue hire agreement has been signed. The venue hire agreement shall include all of the licensee's terms of hire. Such agreements shall be kept on file for 6 months from the date of the event and be made immediately available to responsible authority officers on request.

Condition 374 be replaced with the following:

- That appropriate first aid equipment / materials shall be kept at the premises in a dedicated first aid box / boxes. The first aid box(es) shall be kept easily accessible and unobstructed at all times. All staff shall be made aware of where the first aid boxes are located.

We also recommend the following additional conditions -

- That all relevant staff shall be trained in their responsibilities under the Licensing Act 2003, the promotion of the licensing objectives and the terms and conditions of this licence. Records pertaining to such training ('the staff training logs') shall be kept at the premises, shall be updated every 6 months and shall be made immediately available to responsible authority officers on request. The training logs shall include the trainee's name (in block capitals), the trainer's name (in block capitals) and the date(s) of training and a declaration that the training has been received and understood by the trainee. If the staff training logs are a paper hardcopy then the signature of the trainee, the signature of the trainer shall be included.
- That any litter caused by the operation of the premises shall be cleared away from the immediate vicinity of the premises periodically throughout operating hours, and at the end of trade, on each day that the premises are in operation.
- That all relevant staff shall be instructed to arrive at, leave and conduct themselves at the premises in a quiet and orderly manner at all times with particular care taken when staff close the external late night refreshment service at the end of trade on each day. Details of such training, including the printed name of the trainee and the date of the training, shall be recorded in the staff training log at the premises.
- That no persons under the age of 18 shall be permitted on the premise safter 18:00 hours.
- That any event s not directly organised, promoted and operated by the licensee /premises management shall be private ebents only with a guestlist of all expected attendees available at the event and provided to responsible authority officer immediately on request.
- That a zero tolerance policy to illegal drug use will be implemented and maintained at the premises. All staff shall be trained in respect of the premises' drug policy. A record of such training shall be kept in the staff training logs at the premises which shall include the printed name of the trainee and the date that the training was received.
- That clearly legible signage shall be prominently displayed where it can easily be seen and read by customers, at all exits from the premises and in any external areas, requesting to the effect that customers leave the premises and locale in a quiet and orderly manner with respect to local residents. Such signage shall be kept free from obstructions at all times.

- That if and when required, staff shall interact with customers to ensure that customers behave at the premises in a quiet and orderly manner and also leave the premises and locale in a quiet and orderly manner. Customers deemed by staff to be engaging in anti-social behaviour shall be asked to leave the premises. Staff shall be trained in this and details of such training, including the printed name(s) of the trainee(s) and the date(s) that the training was given, shall be recorded in the staff training logs at the premises and shall be made immediately available to responsible authority officers on request.
- That a sound limiting device (or similar equipment) shall be installed at the premises, be maintained in full working order and be in use at all times that the premises are in operation under this licence. All amplification equipment, entertainment devices and amplified instruments shall be routed through the sound limiting device (or similar equipment) which shall be calibrated so that the sound level of amplified sound at the premises does not cause a statutory or public nuisance. Only management staff shall have access to the sound limiting device (or similar equipment) and shall be able to demonstrate that it is in use at the immediate request of council and / or police officers.
- That only management staff shall have access to any amplification equipment at the premises, and only management staff shall be permitted to change any control settings on said equipment.
- That the maximum number of people permitted on the premises at any one time (the 'accommodation limit') is **X** people (excluding staff). **The accommodation limit shall be known by all staff and shall not be exceeded at any time.**

<< 'X' to be provided by the applicant – WJM >>

- That illuminated emergency escape route and emergency exit signage ('emergency lighting') shall be installed at the premises, be maintained in full working order, be operational at all times that the premises are in use and shall be maintained free from obstruction at all times.
- That all emergency exits, emergency escape routes and entry / exit doors at the premises shall be kept free from obstructions at all times that the premises are in use.
- That clearly legible signage shall be displayed where it can easily be seen and read by customers and staff identifying all emergency escape routes and emergency exits at the premises. Such signage shall be kept free from obstructions at all times.

We welcome discussion with the applicant on any of the matters above, and recommend that they contact us as soon as possible should they wish to engage in such discussion.

Yours sincerely,

Wesley McArthur
Principal Enforcement Officer

Licensing Act 2003 Premises Licence



Regulatory Services
Licensing Unit
Hub 1, 3rd Floor
PO Box 64529
London, SE1P 5LX

Premises licence number

879939

Part 1 - Premises details

Postal address of premises, or if none, ordnance survey map reference or description	
The Axis 141 Ormside Street	
Ordnance survey map reference (if applicable): 535086177869	
Post town London	Post code SE15 1TF
Telephone number	

Licensable activities authorised by the licence
Sale by retail of alcohol to be consumed on premises

The opening hours of the premises	
For any non standard timings see Annex 2	
Monday	11:00 - 23:00
Tuesday	11:00 - 23:00
Wednesday	11:00 - 23:00
Thursday	11:00 - 23:00
Friday	11:00 - 23:00
Saturday	11:00 - 23:00
Sunday	11:00 - 23:00

Where the licence authorises supplies of alcohol whether these are on and/ or off supplies
Sale by retail of alcohol to be consumed on premises

The times the licence authorises the carrying out of licensable activities	
For any non standard timings see Annex 2 of the full premises licence	
Sale by retail of alcohol to be consumed on premises	
Monday	11:00 - 23:00
Tuesday	11:00 - 23:00
Wednesday	11:00 - 23:00
Thursday	11:00 - 23:00
Friday	11:00 - 23:00
Saturday	11:00 - 23:00
Sunday	11:00 - 23:00

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence

The Axis Bermondsey Ltd
22 Great James Street
London
WC1N 3ES

Registered number of holder, for example company number, charity number (where applicable)

11943520

Name, address and telephone number of designated premises supervisor where the premises licence authorises for the supply of alcohol

David Eserin

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol

Licence No.:
Authority:

Licence Issue date: 27/05/2023

Head of Regulatory Services
Hub 1, 3rd Floor
PO Box 64529
London, SE1P 5LX
020 7525 5748
licensing@southwark.gov.uk

Annex 1 - Mandatory conditions

100 No supply of alcohol may be made under the Premises Licence -

- (a). At a time when there is no Designated Premises Supervisor in respect of the Premises Licence; or
- (b). At a time when the Designated Premises Supervisor does not hold a Personal Licence or his Personal Licence is suspended.

101 Every supply of alcohol under the Premises Licence must be made, or authorised by, a person who holds a Personal Licence.

485 (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises –

(a) games or other activities which require or encourage, or are designed to require, encourage, individuals to -

- (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
- (ii) drink as much alcohol as possible (whether within a time limit or otherwise);

(b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;

(c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner carries a significant risk of undermining a licensing objective;

(d) selling or supplying alcohol in association with promotional poster or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner; and

(e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

487 The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

488 (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.

(2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either

- (a) a holographic mark; or
- (b) an ultraviolet feature.

489 The responsible person shall ensure that -

(a) Where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures -

- (i) Beer or cider: 1/2 pint;
- (ii) Gin, rum, vodka or whisky: 25 ml or 35 ml; and
- (iii) Still wine in a glass: 125 ml;

(b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and

(c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available,

491 1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

2. For the purpose of the condition set out in paragraph (1):

(a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;

(b) "permitted price" is the price found by applying the formula

$$P = D + (D \times V),$$

where-

- (i) P is the permitted price,
- (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
- (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

(c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence –

- (i) the holder of the premises licence;
- (ii) the designated premises supervisor (if any) in respect of such a licence; or
- (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (iv) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(v) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.

3. Where the permitted price given by paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

4. (1) Sub-paragraph (2) applies where the permitted price given by paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax;

(2) the permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Annex 2 - Conditions consistent with the operating Schedule

288 A CCTV system shall be installed and maintained in full working order. The CCTV system will record footage of evidential quality in all lighting conditions and should be able to capture a clear facial image of all persons that enter the venue. All public areas will be covered by the CCTV system including the bar, smoking area, exits & entrance. The CCTV system shall be checked prior to licensable activities taking place to ensure it is in full working order.

340 There shall be at least one member of staff on duty at all times the premises are in operation who is trained and proficient in the operation of the CCTV system and who is capable of operating and retrieving footage at the request of police, council or other authorised officers.

289 All CCTV footage shall be kept for a period of thirty-one (31) days and shall be made available for inspection to officers of the Police and the Council.

341 A member of staff shall be on duty at all times that the premises are being used for the licensable activities, who is trained in the use of the CCTV system and who is able to view, and download to a removable device, CCTV footage at the request of police and or council officers.

342 A minimum of one (1) SIA registered Door Supervisors, shall be employed at all times when music events take place at the venue and shall remain on duty until all patrons have vacated the venue and its adjacent roads.

343 The Licensee shall risk assess the requirement for additional SIA on any day and be responsible for the implementation of additional SIA. This risk assessment shall be recorded in written form and made available for inspection by police and council officers.

344 The SIA door supervisors shall be easily identifiable and will be engaged to monitor admission and re-admissions to the premises security, protection, screening, searching, dealing with conflict and ensure that conditions related to the use of the outside area are adhered to and that the dispersal policy for the premises is implemented. The SIA shall use body worn video.

345 An incident book / incident recording system shall be kept at the premises to record details of any of the following occurrences at the premises: Instances of anti-social or disorderly behaviour, Violence. Calls to the police or fire brigade Abuse of staff and / or customers Ejections of people from the premises Visits to the premises by the local authority, police or fire brigade Refused sales of alcohol Any malfunction in respect of the CCTV system Seizures of drugs at the premises Any other relevant incidents. The incident book / incident recording system shall record the time, date, location and description of each incident, the printed and signed name of the person reporting the incident and any action taken in respect of the incident. The incident book / incident recording system shall be available / be accessible at the premises at all times that the premises are in use in accordance with this licence and shall be made available to officers of the council, police or fire brigade on request

346 A zero tolerance drugs and weapons policy shall be in place at the premises. Anybody found with or using drugs and/or weapons will be ejected from the premises and shall not be admitted be re-admitted. Any

person who is suspected of having drugs on their person will be asked to consent to a search, and should they refuse the search that person shall be ejected from the premises. All relevant staff shall be trained the drugs policy. A record of the training shall be kept in the staff training logs at the premises. The training record shall include the printed name of the trainee and the date that the training was received.

347 Clearly legible signage shall be prominently displayed in the toilets where it can easily be seen and read by customers, advising to the effect that the taking of illegal drugs will not be tolerated at the premises. These notices shall be kept free from obstructions at all times.

348 All customers attending the venue will be searched and the search shall include, but not limited to, the use of handheld metal detector prior to entry. The search policy will include the search of all customers and shall include DJs, Artists and associated staff and their equipment.

349 There shall be clear & legible notices prominently displayed stating that customers attending the venue may be searched prior to entry

350 Crime prevention notices will be displayed on the premises warning customers of prevalence of crime which may target them, for instance, to warn of pickpockets or bag snatchers.

351 No customers entering the premises shall be permitted to bring drinks onto the premises.

352 No alcohol shall be removed from the venue.

353 When taxis are ordered for customers for the collection of customers from the premises staff members shall instruct the taxi service to instruct the taxi services driver's not to sound the driver's car horns outside the premises, but to approach the premises in person and verbally (without raised voices) alert staff that the drivers are at the premises to collect customers. All taxi pick-ups shall take place in Ormside street.

354 An entry policy will be maintained at the premises. A copy of the entry policy shall be kept at the premises with the premises licence and shall be made immediately available for inspection to council and / or police officers on request. The entry policy shall cover (but not necessarily be limited to search policy, reasons for refusal of entry, dealing with overcrowding and suspect packages. All relevant staff shall be trained in the entry policy. A record of the training shall be kept in the staff training logs at the premises. The training record shall include the printed name of the trainee and the date that the training was received.

355 There shall be 'Ask for Angela' posters (or posters relating to whatever similar scheme may be recommended at any time) shall be displayed in the female toilet facilities and kept free from obstructions at all times. All relevant staff shall be trained in the 'Ask for Angela' scheme (or similar scheme). A record of the training shall be kept in the staff training logs at the premises. The training record shall include the printed name of the trainee and the date that the training was received.

356 The venue shall have ultimate responsibility for risk assessing all events held.

357 An event management plan shall be developed by the venue and a copy of this shall be held at the venue and made available to authorised officers of the council and police. The plan shall include but not limited to the following:

a) A clear and concise risk assessment system of grading of the event.

b) A risk assessment of the requirement for additional SIA.

358 A record of the event management plan and accompanying risk assessments shall be kept and made available upon request by Authorised council officers and police.

359 The venue shall ensure that regular patrols of the boundary of the premises and / or at the nearest residential points to ensure nuisance impacts are not being experienced by neighbours.

360 Notices will be displayed at exit points asking patrons to 'please leave quietly' and be mindful of local neighbours.

361 All doors and windows will be closed where performances of regulated entertainment take place.

362 When taxis are ordered for customers for the collection of customers from the premises staff members shall instruct the taxi service to instruct the driver's not to sound the car horns outside the premises, but to approach the premises in person and verbally (without raised voices) alert staff that the drivers are at the premises to collect customers.

363 There shall be no more than 10 persons permitted outside at any one time, to smoke only, after 22.00 hours. No drinks shall be permitted outside after 22:00.

364 Amplified music, song or speech shall not be broadcast in external areas at any time

365 Suitably qualified or experienced persons shall be employed at all times, whilst licensable activity is being provided, and shall take all reasonable steps to ensure that patrons do not cause a nuisance in the vicinity of the premises.

366 Any background music played shall remain at a volume that permits normal conversation and the volume control of any music shall be behind the bar/counter and in the full control of staff at all times

367 A comprehensive Dispersal Policy shall be produced and implemented at the premises, with all staff trained on the most recent iteration of the policy. A record of staff training on the Dispersal Policy shall be kept at the premises and a copy of the policy and training records be made available to the council or police on request.

368 For private events, all customers shall provide a guest list to allow monitoring capacity in terms of hiring additional staff for an event in advance.

369 The premises shall monitor capacity to avoid overcrowding.

370 Persons under the age of 18 years of age shall not be permitted on the premises from 6pm.

371 The staff hand book shall promote the licensing objectives and be shared with each individual staff member before their shift commences and this along with the training register shall be kept behind the bar.

372 Signs promoting the premises policies shall be on visible display at the premises.

373 The premises shall have a zero tolerance policy on anti-social behaviour

374 Fully stocked first aid kits shall be kept at the bar and near the entrance of the premises with a record kept of any incidents.

375 A record of any safety training shall be kept.

376 Walkways and exits shall be kept clear of obstruction.

377 Staff shall be trained in assisting customers to find safe transportation home.

Annex 3 - Conditions attached after a hearing by the licensing authority

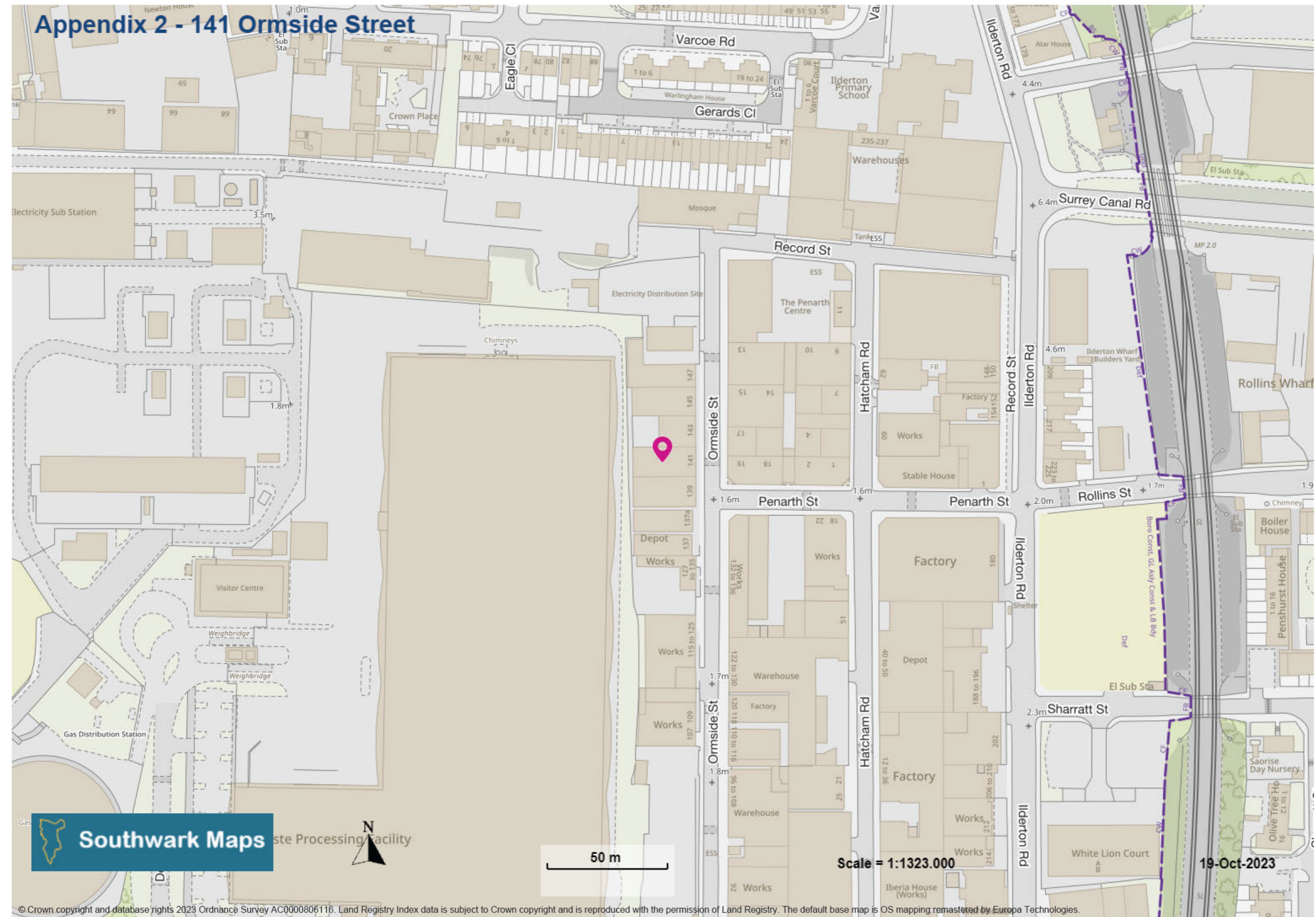
Annex 4 - Plans – Attached

Licence No. 879939

Plan No. N/A

Plan Date 28/04/2023

Appendix 2 - 141 Ormside Street



50 m

Scale = 1:1323,000

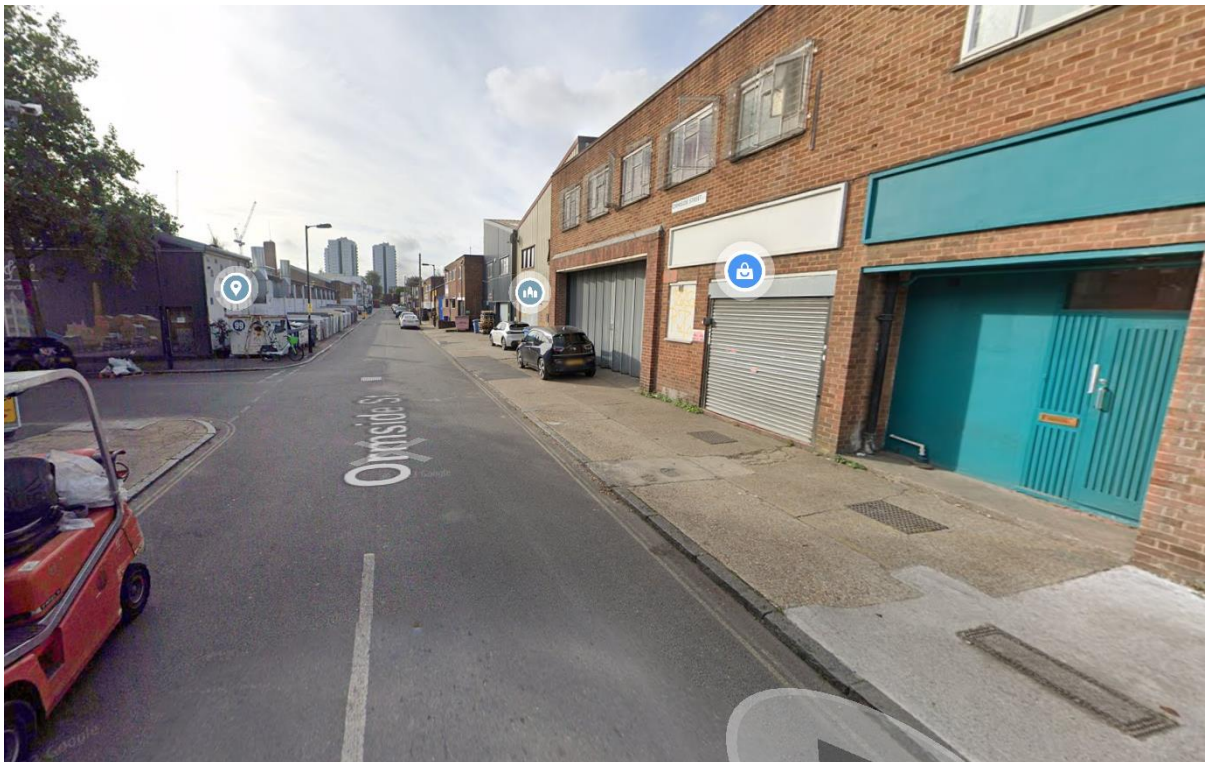
19-Oct-2023

Appendix 3

View of the premises looking west across Ormside Street.



View looking south down Ormside Street towards the north side of Tustin Estate



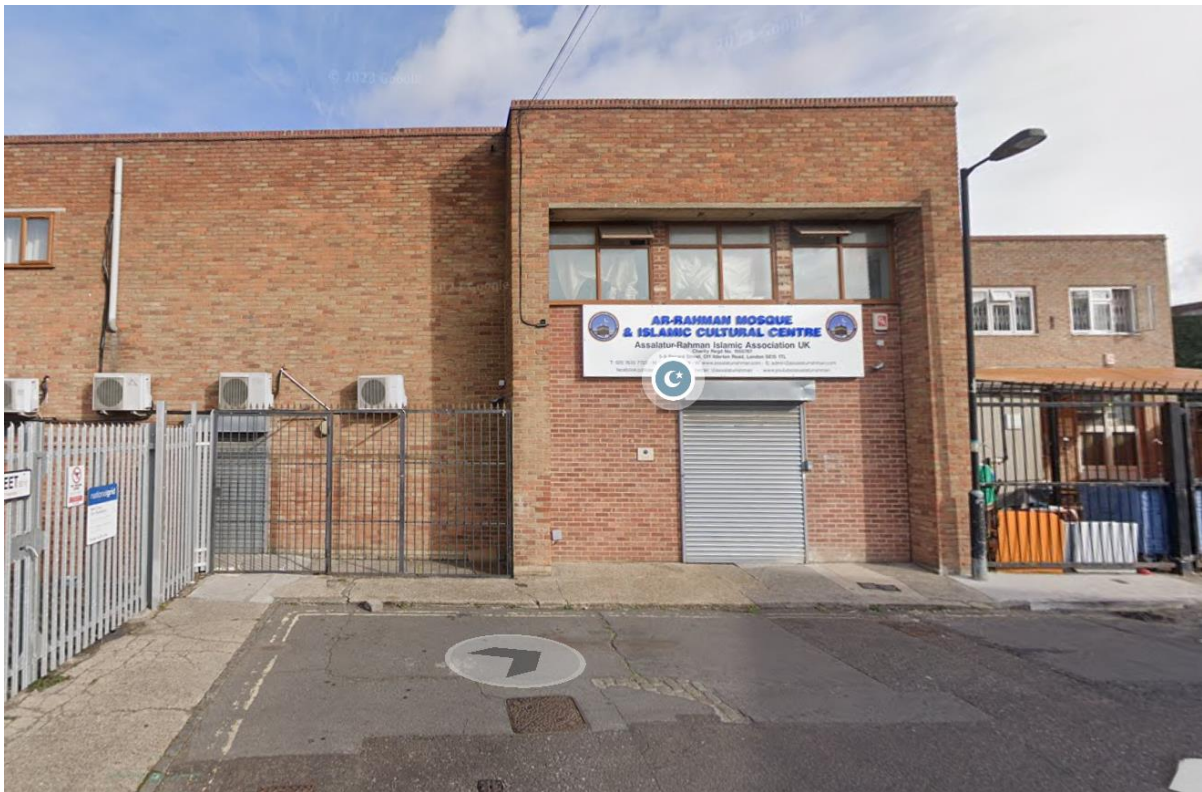
View of the north side of Tustin Estate (at the south of Ormside Street)



View looking north up Ormside Street



Mosque to the north of Ormside Street, just south of Gerards Close.



New residential block in Record Street.



New residential blocks in Ilderton Road.

